A-Z Guide

A-Z Guide to Robin Roberts Stadium:

Alcohol Management:
Per Illinois Law, alcohol will not be served to anyone under the age of 21. The Women's Pro Baseball League (WPBL) will require ID verification from fans confirming their age, and have the right to refuse service. All Alcohol sales will stop at the end of the seventh inning.

Bags/Backpacks:
Fans are allowed to bring ONE bag that does not exceed 12"x6"x12" that is made of clear plastic, vinyl, or PVC material. Alternatively, fans may bring in a one-gallon clear plastic freezer bag (ex. Ziploc bag or similar). Outside food and beverages are prohibited with the exception of one sealed, clear water bottle that does not exceed 16 ounces.

Fans may also carry a small clutch bag or purse approximately the size of a hand, with, or without a handle or strap.

Box / Ticket Office Hours:
During the WPBL League Season, the WPBL Ticket Office is open on game days only (Wednesday – Sunday) one (1) hour prior to when gates open through the end of the game.

Cameras:
Long lens cameras are not allowed to be brought into Robert Roberts Stadium during games.

Cashless:
Robin Roberts Stadium is a cashless facility, and a credit or debit card will be required for all purchases at the stadium.

Concession Stands:
Fans will be able to purchase hot food items such as hot dogs, hamburgers, etc. at the Concession Stands. Plant-based hot dogs and burgers are available at the Home Plate Stand and Right Field Refreshments stand.

Domestic and local craft beer offerings and canned cocktails can be found at the concession stands and bars as well.

All concession stands and kiosks will only accept credit & debit cards.

Directions:
Robin Roberts Stadium is located at 1415 N Grand Ave E in Springfield, Illinois.

Directions coming from I-55 S:

- Take Exit 100B towards Sangamon Ave.
- Turn left onto North Dirksen Rd. and continue South
- After approximately one mile, turn right onto Ridge Ave
- Continue on Ridge Road for approximately one mile, and the stadium will be on your right

Directions coming from I-55 N:

- Take exit 98B towards East Clear Lake Ave.
- Turn right onto North Dirksen Rd. and continue north
- After approximately one mile, turn left onto Ridge Ave
- Continue on ridge road for approximately one mile, and the stadium will be on your right

Directions coming from I-72 W:

- Continue onto East Clear Lake Ave. once I-72W ends
- Turn right onto North Dirksen Rd. and continue north
- After approximately one mile, turn left onto Ridge Ave
- Continue on ridge road for approximately one mile, and the stadium will be on your right

Directions coming from West Springfield:

- Continue North to North Grand Ave.
- Turn right onto North Grand Ave.

- Stadium will be on your left

Dimensions:
290 Feet to Left Field
330 Feet to straight away Center Field
290 Feet to Right Field

Emergency Evacuations Procedure:
If there is an emergency that requires an evacuation from the stadium, WPBL staff members will assist fans and direct them towards the exit of the stadium in an orderly fashion. Fans may exit at any of the gates directly behind home plate and are asked to return to their vehicles and depart the parking lot. Fans can stay tuned to the 'WPBL website and social media channels for further updates until an all-clear is announced.

Fighting:
Fighting will not be tolerated in any fashion and fans found to be engaged in such acts will be removed from the facility and/or prosecuted by the law.

Gates:
All gates will open one (1) hour prior to first pitch with Opening Weekend (Saturday, August 1st and Sunday, August 2nd) opening two (2) hours prior to first pitch.

Groups:
Groups are encouraged at Robin Roberts Stadium! All groups of ten (10) or more people qualify for a group ticket rate which includes a reduced price. For group information, visit the WPBL website at https://www.womensprobaseballleague.com/tickets/ or contact tickets@womensprobaseballleague.com

Guest Relations Booth:
Fans who have questions regarding anything at Robin Roberts Stadium are encouraged to visit our Guest Relations Booth in the concourse behind home plate.

Handicapped Seating:
Robin Roberts Stadium has a very limited number of handicapped seating, and fans who are looking to purchase seats in a handicapped section are encouraged to contact tickets@womensprobaseballleague.com. You may also purchase through the event website under single game tickets (based upon availability) https://www.womensprobaseballleague.com/tickets/ Handicapped seating is located adjacent from Row 1 of Section A and Section U.

Lost & Found:
A lost & found area will be hosted at the Guest Relations Booth located in the concourse behind home plate. All items found by WPBL staff will be brought there and we encourage fans who find lost items to turn them in at the Guest Relations Booth.

Media:
Media requesting credentials or asking to be added to the WPBL Media Press Release e-mail list can contact Natalie mediia@womensprobaseballleague.com

Merchandise:
Fans are encouraged to visit the Official Merch locations to purchase all their merchandise needs or through the WPBL official website https://shop.womensprobaseballleague.com/

Rainout Policy:
If a game is declared a rain-out or suspended game and is not rescheduled, fans will automatically be refunded, which may take up to seven (7) days following cancellation.

If a game is declared a rain-out or suspended game and will be resumed at a later date, fans may use their tickets from that original game for entry at the make-up date that will be announced.

Re-entry:
There is a no re-entry policy at Robin Roberts Stadium. Once a fan exits the facility, they will need to purchase another ticket for re-entry into the stadium.

Restricted Areas:
Fans may not enter the playing surface at any time under any circumstance. Fans who do enter the playing field will be subject to prosecution and will be barred from all future games and events at Robin Roberts Stadium.

Restrooms:
There are four total restrooms at Robin Roberts Stadium. In the concourse down the first and third base line each are one designated Men's and one designated Women's restrooms for a total of four restrooms.

Refunds:
All WPBL ticket sales are final, unless otherwise specified herein.

Smoking:
Robin Roberts Stadium is a smoke free facility. Fans who are found to be smoking will be ejected from the facility.

Weapons:
Under no circumstances are weapons allowed at Robin Roberts Stadium.

WPBL
WPBL management reserves the right to implement any additional security measures deemed necessary.